



**Community Services for Autistic
Adults and Children**

8615 East Village Avenue
Montgomery Village, Maryland 20886

p 240.912.2220
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www.csaac.org

Dear CSAAC Family and Friends,

On June 2nd, 2020, we communicated our desire to carefully and safely transition to resume interactions with your loved ones starting June 15th, 2020. With guidance from the Centers for Disease Control (CDC) and the Local Health Department, we have established a variety of measures as part of our Phase 1. These measures take into consideration COVID-19 exposure, infection, and recovery and can be customized to meet individuals' and families' needs.

This **IS NOT A ONE FITS ALL** policy. However, in accordance to CDC guidelines, certain measures like the use of Personal Protective Equipments (PPE) and maintaining social distance will apply to **all** family visits during this phase. These guidelines will be supplemented by other controls that we have instituted to ensure that you, your loved ones and our personnel remain safe.

The extra steps to customize each visitation will be executed based on the following criteria:

- a) Behavioral Needs.
- b) Age (over 60 vs. under 60)
- c) Exposure to & Recovery from COVID-19.
- d) Non-Exposure to Covid-19
- e) Other Underlining Medical Conditions

We expect our CSAAC families and friends to acknowledge and adhere to the customized protocol based on the identified criteria to ensure the safety of your loved ones and others during these unprecedented times.

Outlined below are the **guidelines** for our Phase 1.

- Entry into the homes are not permitted at this time.
- The use of the patio, front porch, or public parks are encouraged to conduct your visits.
- Short visits out of the house are permissible with proper social distancing and the use of PPE.
- All planned visits **MUST** be disclosed 24 hours ahead of time to the manager, with the following necessary measures in place.
 - ✓ Completion of COVID Questionnaire form.
 - ✓ Use of PPE. Should you not have one or yours is damaged, a mask will be made available to you.



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- ✓ Mandatory temperature check. Digital no contact forehead thermometer will be used upon arrival. Temp over 99.6 will not be permitted visitation. Individual Temp recorded over 99.6 will be restricted from visitors until resolved, as this may be a sign of infection.
- ✓ Use of hand sanitizer and/or frequent hand washing
- ✓ Social distancing as prescribed by the CDC
- ✓ Customized outdoor guidelines for each individual, based on the criteria listed earlier and the ability of your loved one to wear or keep a mask on in public
- ✓ For individuals over 60 years and those with underlining health concerns, we recommend that visits be held in huge open spaces such as parks
- ✓ Safety protocols when returning to the household will include showering, immediate laundering of clothing, and twice daily checks of temperature and other vitals.

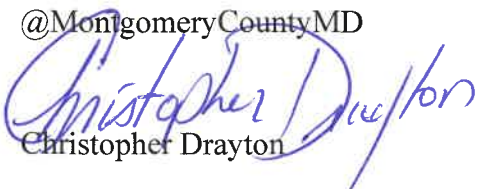
Please note that if COVID-19 is suspected in a house or if a house is under quarantine, all visits will be suspended immediately and all post-recovery interactions will be based on guidance and recommendations from the Health Department and our Nursing Team.

We appreciate your patience as we slowly adjust to the impact the COVID-19 pandemic is having on our general operations. As we continue to endure these difficult times, we thank you for understanding that we are required to comply with patient privacy laws, therefore refrain from disclosing any medical concerns of your loved ones, their friends, and our personnel to others.

As is always the case, CSAAC strives to give the families we serve the most comprehensive information possible. As more information comes out, we will do our absolute best to keep you up to date.

Our Executive Director, Eric Salzano, and the Health Care team will host webinars on 06/12/2020 at 11a, 1pm, 3pm, 5pm & 7pm to answer any questions or concerns you may have during this initial transition phase. [A separate link will be sent for the different times]

For questions and concerns, please contact Christopher Drayton, Director of Strategic Development at cdrayton@csaac.org, Tel# (240) 912-2367 or visit the County's COVID-19 website and follow Montgomery County on Facebook @MontgomeryCountyInfo and Twitter @MontgomeryCountyMD



Christopher Drayton

Director of Strategic Development